Clearspan Mobile Installation for iOS

1. In the App Store, search for **Clearspan Mobile**.

2. Tap **Get**.

3. Once the install completes, tap **Open**.

4. Read the **End User License Agreement** and then tap **Accept**.

5. Tap **Accept** again.
6. Tap **Skip**.

7. Enter **https://app.sip.net.internet2.edu** in the **Server Address** field.

8. Tap **Continue**.

9. Enter your Illinois Tech email address in the **Username** field and then your Clearspan password* in the **Password** field.

   *If you do not your Clearspan password, or forgotten it, you can reset it by following the instructions [here](#).
10. Read the **E911 Disclosure** and tap **Accept**.

11. Confirm your mobile number is correct. If not correct, put in the right number. Tap **Continue**.
12. Confirm your mobile number again. Tap **Not Now**.

**Clearspan Anywhere Calling**

Would you like to configure Clearspan Anywhere to receive business calls while logged out?

Confirm your mobile number.

312-555-1234

- [Not Now]
- [Yes]

13. Tap **OK** or **Allow** on all permissions prompts.

14. If successful, you should see the below screen.

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If you need assistance, please contact:

**OTS Support Desk**

Phone: 312-567-3375 (x7DESK)

Email: supportdesk@iit.edu

In-person: Galvin Library, Upper Level