Setting Up Remote Desktop Access

1. Confirm you are connected to VPN. If you are not or unsure how to do so, please click here.

Activating Remote Desktop on your Computer

2. On your work computer:
   a. Click the Start button.
   b. Click Settings.
   c. Click System.
   d. Scroll down and click Remote Desktop.
   e. Turn on Enable Remote Desktop.

   Enable Remote Desktop
   
   On

   f. Click Confirm.

Determining Your Computer’s IP Address

3. On your work computer:
   a. Click the Start button.
   b. Start typing “Command” and you will see the below.
   c. Click Command Prompt App.
d. In the command prompt, type in **ipconfig**
e. You will need to write down your IPv4 Address. Last two sets of numbers have been blurred for privacy.

Accessing your work computer via the Remote Desktop Connection

4. On your home or personal computer:
   a. Click the **Start** button.
   b. Start typing **Remote Desktop**.
c. Click **Remote Desktop Connection App**.

![Remote Desktop Connection App]

![Remote Desktop Connection]

d. Click **Show Options**.
e. Enter your IPv4 address in the **Computer** field. IP address has been partially blurred for privacy.

f. If your work computer is on the domain, then enter **ilttech\portal username**, as seen above.

   For example, ilttech\sknight7

g. If your work computer is **not** on the domain, then just enter your username on the computer, as seen below.
h. Click **Connect**.
i. You will be prompted to enter your password.

If successful, you should see your work computer’s desktop.

If you need assistance, please contact:
**OTS Support Desk**
Phone: 312-567-3375 (**x7DESK**)
Email: supportdesk@iit.edu
In-person: Galvin Library, Upper Level