CRESTRON A/V System Instructions | WH-117 Stationary Projector

**01 Crestron Control Panel**

- **Powering System On**
  - If the touch-screen is black, touch it once to activate it.
  - Press the <Power> button to power on the Crestron A/V System. It will take 1 minute for the system to warm up.

- **Selecting Input**
  - Input source buttons appear on the left side of control panel screen: <DOC> (document camera), <PC>, <Laptop> and <Blu-Ray>.
  - Press a source button to project the desired input. It may take a few seconds for the source to change.

- **Connecting a Laptop**
  - Select <Laptop> on the touch panel. HDMI and VGA options will appear. Select the desired connection type.
  - Plug the VGA or HDMI cable into the VGA or HDMI port of the Laptop, preferably before turning it on.
  - If you are using VGA and plan to play sound, ensure that the audio cable attached to the VGA cable is connected to the headphone port of your Laptop.

- **Operating Blu-Ray**
  - When <Blu-Ray> is selected, operating commands for the built-in Blu-Ray/DVD player appear on the touch screen (see illustrations above).

- **Operating the Document Camera**
  - When the <DOC> is selected, operating commands for the document camera will appear on screen. (You can also use the controls on the document camera).
  - To adjust zoom, brightness and focus, touch and hold the respective <+> or <-> buttons.
  - To turn on the document camera lamps, use the light switch located on the Doc cam.

- **Powering System Off**
  - Press <Power> to shutdown the system. You will be prompted with “Are you sure you want to shut down?” Select “YES”.
  - Allow 1-2 minutes for the system to shutdown completely.

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**Troubleshooting**

- **No Image?**
  - Make sure the projector is working by trying a different source (DOC, Laptop, PC or Blu-Ray) and see if an image appears on the projector screen.
  - If you do not see an image, try restarting the system by pressing the <Power> button. It will take 1-2 minutes for the system to completely shutdown. Press the <Power> button to startup the system again.

- **No Sound?**
  - If there’s no sound, press <Mute> twice to mute/unmute the system, then turn the volume all the way up from the control panel. Also ensure the volume is up on your device.

- **Image cut off or missing?**
  - Make sure the VGA audio cable or HDMI cable is completely plugged into the laptop.

- **No connection?**
  - Make sure that your computer’s resolution is set to 1024 x 768 at 60 hertz.

- **You may need to activate projector mode on your Laptop using the Windows key + P (for Windows machines). Select “duplicate” mode on your computer.**

- **Mac users select “Mirror Displays” from the “Display” settings in your “System Preferences”**

- **Need to Blank screen?**
  - Use the <Video Mute> button to toggle blank/display images from the projector.

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Questions or Issues: Call the Support Desk at 312-567-3375 or email supportdesk@iit.edu