CRESTRON A/V System Instructions | WH-113 Triple Projectors

01 Crestron Control Panel

Touch-screen:
Shows operating commands

CRESTRON

Tap Touch-Screen to Activate

02 Powering System On

• If the touch-screen is black, touch it once to activate it.
• Press the <Power> button to power on the Crestron A/V System. It will take 1 minute for the system to warm up.

03 Selecting Input

• Input source buttons appear on the left side of control panel screen: <DOC> (document camera), <PC>, <Laptop> and <Blu-Ray>.
• Press a source button to project the desired input. It may take a few seconds for the source to change.

04 Connecting a Laptop

• Select <Laptop> on the touch panel. HDMI and VGA options will appear. Select the desired connection type.
• Plug the VGA or HDMI cable into the VGA or HDMI port of the Laptop, preferably before turning it on.
• If you are using VGA and plan to play sound, ensure that the audio cable attached to the VGA cable is connected to the headphone port of your Laptop.

05 Operating Blu-Ray

• When <Blu-Ray> is selected, operating commands for the built-in Blu-Ray/DVD player appear on the touch screen (see illustrations above).

06 Operating the Document Camera

• When the <DOC> is selected, operating commands for the document camera will appear on screen. (You can also use the controls on the document camera).
• To adjust zoom, brightness and focus, touch and hold the respective <+> or <-> buttons.
• To turn on the document camera lamps, use the light switch located on the Doc cam.

07 Adjusting Volume

• Use <VOL Up>, <VOL Down> and <Mute> to adjust the volume of the selected input source.
• Press one of the above buttons and hold it if necessary to increase or decrease volume. You may have to increase the volume to 75% to hear it.

08 Powering System Off

• Press <Power> to shutdown the system. You will be prompted with “Are you sure you want to shut down?” Select “YES”.
• Allow 1-2 minutes for the system to shutdown completely.

Troubleshooting

No Image?

• Make sure the projector is working by trying a different source (DOC, Laptop, PC or Blu-Ray) and see if an image appears on the projector screen.
• If you do not see an image, try restarting the system by pressing the <Power> button. It will take 1-2 minutes for the system to completely shutdown. Press the <Power> button to startup the system again.

No Sound?

• If there’s no sound, press <Mute> twice to mute/unmute the system, then turn the volume all the way up from the control panel. Also ensure the volume is up on your device.
• Make sure the VGA audio cable or HDMI cable is completely plugged into the laptop.

Image cut off or missing?

• Make sure that your computer’s resolution is set to 1024 x 768 at 60 hertz

No connection?

• NOTE: Laptop computers may not automatically project when connected. The VGA or HDMI option must first be selected on the Crestron control panel.
• You may need to activate projector mode on your Laptop using the Windows key + P (for Windows machines). Select “duplicate” mode on your computer.
• Mac users select “Mirror Displays” from the “Display” settings in your “System Preferences”

Need to Blank screen?

• Use the <Video Mute> button to toggle blank/display images from the projector.

Questions or Issues: Call the Support Desk at 312-567-3375 or email supportdesk@iit.edu