CRESTRON A/V System Instructions | TN 216

01 Crestron Touch Control Panel

- Touch-screen: Shows operating commands
- Tap Touch-Screen to Activate

02 Powering System On
- If the touch-screen shows no image, touch it once to activate it.
- Press the <POWER> button to power on the Crestron A/V System and TV. It will take approx. 1 minute for the system to start up.

03 Selecting an Input
- Input source buttons appear on the left side of control panel screen: <Laptop> or <PC>.

04 Connecting a Laptop
- When the <Laptop> input is selected, use the control panel to choose Laptop VGA or Laptop HDMI as illustrated above.
- Plug the VGA or HDMI cable into the VGA or HDMI port of your laptop/device.
- Nothing will be displayed on the monitor unless Laptop VGA or HDMI is selected, even if the appropriate cable is plugged in.
- If you are using the VGA connection and plan on playing sounds from your Laptop/device, ensure that the audio cable attached to the VGA cable is connected to the headphone port/audio output of your Laptop/device.

05 Operating the Program Volume
- Use <VOL Up> or <VOL Down> to adjust the volume of the selected input source.
- You should also ensure that your device volume is set to at least 75%.

06 Powering System Off
- Press the <POWER> button to turn the system and TV off. You will be prompted with: “Are you sure you want to shut down?”, select “YES”.
- You will not be able to turn the system on again until the shut down process is complete (1~2 minutes).

Troubleshooting

No Image?
- Make sure the projector is working by trying a different source (DOC, Laptop, PC or Blu-Ray) and see if an image appears on the projector screen.
- If you do not see an image, try restarting the system by pressing the <Power> button. It will take 1-2 minutes for the system to completely shutdown. Press the <Power> button to startup the system again.

No Sound?
- If there’s no sound, press <Mute> twice to mute/unmute the system, then turn the volume all the way up from the control panel. Also ensure the volume is up on your device.
- Make sure the VGA audio cable or HDMI cable is completely plugged into the laptop.

Image cut off or missing?
- Make sure that your computer’s resolution is set to 1024 x 768 at 60 hertz

No connection?
- NOTE: Laptop computers may not automatically project when connected. The VGA or HDMI option must first be selected on the Crestron control panel.

You may need to activate projector mode on your Laptop using the Windows key + P (for Windows machines). Select “duplicate” mode on your computer.
- Mac users select “Mirror Displays” from the “Display” settings in your “System Preferences”

Need to Blank screen?
- Use the <Video Mute> button to toggle blank/display images from the projector.

Questions or Issues: Call the Support Desk at 312-567-3375 or email supportdesk@iit.edu