CRESTRON A/V System Instructions | HH - 005

01 Crestron Touch Control Panel

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Touch-screen: Shows operating commands
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02 Powering System On
- If the touch-screen shows no image, touch it once to activate it.
- Press the <POWER> or button to power on the Crestron A/V System and TV. It will take approx. 1 minute for the system to start up.

03 Selecting an Input
- Input source buttons appear on the left side of control panel screen: <Doc Camera>, <Laptop> and <Blu-Ray>.

04 Operating the Document Camera
- When the <DOC> is selected, operating commands for the document camera will appear on screen. (You can also use the controls on the document camera).
- To adjust zoom, brightness and focus, touch and hold the respective <+> or <-> buttons.
- To turn on the document camera lamps, use the light switch located on the Doc cam.

05 Operating Blu-Ray/DVD
- When <Blu-Ray> input source is selected, operating commands for the built-in Blu-Ray/DVD player appear on the touch screen (see illustrations above).

06 Connecting a Laptop
- When the <Laptop> input is selected, use the control panel to choose Laptop VGA or Laptop HDMI as illustrated above.
- Plug the VGA or HDMI cable into the VGA or HDMI port of your laptop/device.
- Nothing will be displayed on the monitor unless Laptop VGA or HDMI is selected, even if the appropriate cable is plugged in.
- If you are using the VGA connection and plan on playing sounds from your Laptop/device, ensure that the audio cable attached to the VGA cable is connected to the headphone port/audio output of your Laptop/device.

07 Operating the Program Volume
- Use <VOL Up> or , , or <VOL Down> or and <Mute> to adjust the volume of the selected input source.
- You should also ensure that your device volume is set to at least 75%.

08 Powering System Off
- Press the <POWER> or button to turn the system and TV off. You will be prompted with: “Are you sure you want to shut down?”, select “YES”.
- You will not be able to turn the system on again until the shut down process is complete (1~2 minutes).

Troubleshooting

No Image?
- Make sure the projector is working by trying a different source (DOC, Laptop, PC or Blu-Ray) and see if an image appears on the projector screen.
- If you do not see an image, try restarting the system by pressing the <Power> button. It will take 1-2 minutes for the system to completely shut down. Press the <Power> button to startup the system again.

No Sound?
- If there’s no sound, press <Mute> twice to mute/unmute the system, then turn the volume all the way up from the control panel. Also ensure the volume is up on your device.
- Make sure the VGA audio cable or HDMI cable is completely plugged into the laptop.

Image cut off or missing?
- Make sure that your computer’s resolution is set to 1024 x 768 at 60 hertz

No connection?
- NOTE: Laptop computers may not automatically project when connected. The VGA or HDMI option must first be selected on the Crestron control panel.

No Sound?
- If there’s no sound, press <Mute> twice to mute/unmute the system, then turn the volume all the way up from the control panel. Also ensure the volume is up on your device.
- You may need to activate projector mode on your Laptop using the Windows key + P (for Windows machines). Select “duplicate” mode on your computer.

Need to Blank screen?
- Use the <Video Mute> button to toggle blank/display images from the projector.

Questions or Issues: Call the Support Desk at 312-567-3375 or email supportdesk@iit.edu