**01 Crestron Control Panel**

- **Touch-screen:** Shows operating commands
  - **PC**
  - **VCR**
  - **DVD**
  - **OTHER**
  - **Proj Mode**
  - **Help**

**Laptop Commands**
- Computer
- Please use controls on source

**VCR Operating Commands**
- `< >`
- `II`

**DVD Operating Commands**
- `||`
- `■`
- `○`
- `Enter`

**02 Powering System On**
- If the touch-screen shows no image, touch it once to activate it.
- Press the <PWR> button to power on the Crestron A/V System. It will take a minute for the system to start up.

**03 Selecting Input**
- Input source buttons are located on the left side of control panel’s screen: `<PC>` (laptop VGA), `<VCR>` and `<DVD>`
- Press an input source button to project the desired input. It may take a second for the source to change.

**04 Connecting a Laptop**
- Plug the VGA cable into the VGA Output of the computer, preferably before turning it on.
- If you plan to play sounds via your computer, plug the audio cable attached to the VGA cable in your computer’s audio (or headset) output jack.
- If you do not see the VGA and audio cables on the desk, please check in the lid-covered well.

**05 Adjusting Volume**
- Use `<VOL ▲>` (volume up), `<VOL ▼>` (volume down) and `<MUTE>` to adjust the volume of the selected input source.
- Press one of the above buttons and hold it if necessary to increase or decrease volume. You may have to increase the volume to 75% to hear it.

**06 Utility options**
- Pressing the utilities button will allow you turn the projector power On and Off.
- Please use the Blank button for quicker access to the projector.

**08 Powering System Off**
- Press <PWR> to power off the system. You will be prompted with “Are you sure you want to shut down?” Select “YES”.
- You will not be able to turn it on again until the system shuts down completely (1-2 minutes).

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**Troubleshooting**

**No Image?**
- Make sure the projector is working by trying a different source (PC, DVD or VCR) and see if an image appears on the projector screen.
- If you do not see an image, try restarting the system by pressing the <Power> button. It will take 1-2 minutes for the system to completely shutdown. Press the <Power> button to startup the system again.

**No Sound?**
- If there’s no sound, press <Mute> twice to mute/unmute the system, then turn the volume all the way up from the control panel. Also ensure the volume is up on your device.
- You may need to activate projector mode on your Laptop using the Windows key + P (for Windows machines). Select “duplicate” mode on your computer.
- Mac users select “Mirror Displays” from the “Display” settings in your “System Preferences”

**Image cut off or missing?**
- Make sure the VGA audio cable is completely plugged into the laptop.
- Make sure that your computer’s resolution is set to 1024 x 768 at 60 hertz

**No connection?**
- **NOTE:** Laptop computers may not automatically project when connected.

**Need to Blank screen?**
- Use the <Blank> button to toggle blank/display images from the projector.

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Questions or Issues: Call the Support Desk at 312-567-3375 or email supportdesk@iit.edu